

# Alberta Condo Expo FAQs

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- Q) I don't want to use my credit card for payment? Is there another way to pay?
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**Q) How do I register for tickets to the Alberta Condo Expo?**

All registration and ticket purchasing must be done through Eventbrite, [click here](#) to be directed to our event registration page. There is also a link to the registration page on our event website at [www.albertacondoexpo.com](http://www.albertacondoexpo.com)

**Q) What information do I need in advance when I buy tickets for myself and/or others?**

For conference attendees you will need to select the topics for each session when registering. If you are registering other people you will need their email address to make sure the attendee updates go directly to them.

**Q) Can I change one of my session topics after I register?**

Providing the session topic is not SOLD OUT you can edit your existing ticket. Please [click here](#) for more details or you can contact the office prior to April 24<sup>th</sup>.

**Q) How do I know whether or not a session topic is still available?**

Once we reach the seating capacity of the room assigned to the particular session topic, we will indicate that this topic is SOLD OUT and no longer available to register for. Unfortunately we cannot provide any advance notice on this, so the sooner you register, the better your options will be.

**Q) If I have limited time, can I attend one or two sessions instead of the whole day?**

Attendees can register for individual sessions of their choosing instead of registering for the Conference package. You will need to indicate which session you are planning to attend as part of the registration process.

**Q) Is there a session available that is geared more for condo owners rather than board members and property managers?**

Yes. Our Condo Owner Session returns this year with a presentation on “**How the Changes in Legislation Affects You Directly**”. This session runs from 9:30 am – 11:00 am and you can register by [clicking here](#) and scroll down to select one of the Condo Owner Session tickets (CCI Member or General Public).

**Q) How do I know if our condominium is a member of CCI or not, so I can register for the proper ticket?**

Contact our office by email [info@ccinorthalberta.com](mailto:info@ccinorthalberta.com) or call (780) 453-9004, and we can check the database and advise you.

**Q) Can we become CCI members prior to the Alberta Condo Expo and take advantage of the member pricing for the event?**

Yes! Memberships can be purchased now for our next fiscal year (July 1, 2019 – June 30, 2020) and your membership will also be valid for the remaining portion of our current year. Contact our office by email [info@ccinorthalberta.com](mailto:info@ccinorthalberta.com) or call (780) 453-9004 for more details.

**Q) I don't want to use my credit card for payment? Is there another way to pay?**

Yes. During the registration process, in the Payment section, go to the "Payment Method", click on the drop down arrow in the box and select "Payment by Cheque". Cheque payments must be received in advance of the event so anyone registering within 10 days of the event must bring the cheque payment with them to the event.

**Q) I'm trying to register online but it won't let me "PAY NOW". Is something wrong?**

All required fields that are marked with an asterisk (\*) must be completed in order to finish the order. Note that if you are just purchasing a single Session ticket, you must specify which session you would like to attend and check that you are not attending sessions in the other time slots (A, B, or C). For example, if you want to attend only the Session C 3, you must check off in both the A section and the B section that you are not attending any sessions during this time frame.

**Q) I was given a promotional code to use. Where do I add it in?**

As soon as you click on the Green "Tickets" button, the next screen you will see an "Enter Promotional Code" link at the top right. Click on the link, enter your code and click the "Apply Code" button **BEFORE** you select the tickets you wish to register for.

**Q) Do I need to register to visit the exhibitors in the Tradeshow portion of the Expo?**

No, the Tradeshow portion of the Expo is open to the General Public at no charge. Best times to meet with the exhibitors would be the off peak times of 10:30 – 11:30 am and 1:30 – 2:30 pm.

**Q) How can I find out which companies are exhibiting at the Alberta Condo Expo?**

On our event website page, [www.albertacondoexpo.com](http://www.albertacondoexpo.com), you can click on the Tradeshow link at the top of the page. There you will find a listing of all the exhibitors and if you click on any of the company names, you will see a short description of the services they offer and a link to their website (if applicable).

**Q) Is there a way to learn more about the presenters at the Alberta Condo Expo?**

On our event website page, [www.albertacondoexpo.com](http://www.albertacondoexpo.com), you can click on the Conference Topics link at the top of the page. Underneath each topic heading you will find the names of the presenters and when you click on their name, a short bio is available.

**Q) Will I receive any additional information prior to the Alberta Condo Expo?**

Yes, separate emails will be sent based on the type of ticket registered, for example, one email might be for just exhibitors and a separate one might be just for the attendees. These will be sent out as we get closer to the event, to share more details you might need.

**Q) Is parking available on site?**

There is ample parking on campus as the University will be between the Winter and Spring sessions. There is a parkade connected by pedway to the Robbins Health Learning Centre and for individuals with limited mobility we can provide additional details. Parking is included in the Conference package but charges will apply if you are attending one or two sessions only.